



A Snapshot



Help Maine
People Attain
Housing Stability

5,700

Homeless Clients Served

3,756

Average Monthly Voucher
Households Served

16,580

Households Helped with
Emergency Rental Assistance



Expand Affordable
Housing Opportunities

725

First Home Loans

1,370

Homebuyer
Education
Attendees

524

New Multifamily
Units Completed

773

Multifamily Units
Financed &
Under Construction



Improve &
Preserve
Housing
Quality

99

Units Abated of Lead

33,029

Households Received
Heating Assistance

20,050

Multifamily Units
in Portfolio



MaineHousing
In House

Information Technology

- Continued to increase focus on IT security with the addition of a new staff position and expanded quarterly IT awareness training requirements for all employees
- 5+ system upgrades

Human Resources

- 2021 Best Places to Work in ME
- 181 employees
- 8.4% growth rate with an average tenure of 9.7 years

Lean Process Improvement Initiatives

- 15 New Lean White Belt Certifications
- 9 Lean projects completed to streamline processes with benefit to over 12 departments, external partners, and clients

MaineHousing's COVID-19 Response

Emergency Rental Assistance (ERA)

\$105.6 million in benefits distributed to support eligible Mainers
16,580 households received a benefit
7,000 households with children
3,000 households with older adults
Over 17,000 children and older adults
2.3 average household size

COVID Supplemental Home Energy Assistance Program (HEAP)

\$21.3 million in benefits
29,826 households received a benefit

\$3,434,329 COVID emergency operating funds to homeless shelters
Statewide | 36 shelters

Emergency Shelter and Quarantine & Isolation

8 hotels | 107,408 bednights provided
Presque Isle, Bangor, Waterville, Lewiston, Portland, South Portland, Scarborough
\$14 million for lodging and operations

2020 Rapid Rehousing Grants

\$1,326,487 utilized in 2021
Portland, Bangor, Knox County, Western ME
5 grants to help homeless households secure permanent housing

\$660k Homeless Diversion Program Grant

25 shelters | 15 agencies
Grant to provide staffing and client support to assist in the prevention of homelessness for households seeking shelter

Development

Projects Completed

Total

16 projects; 605 units
524 new units
81 existing preserved units
\$198,898 avg cost/unit

Family

4 projects; 215 units
168 new units
47 existing preserved units
\$178,876 avg cost/unit

Older Adults

10 projects; 376 units
351 new units
25 existing preserved units
\$210,969 avg cost/unit*

Supportive Housing

2 projects; 14 units
5 new units
9 existing preserved units
\$178,590 avg cost/unit

Projects Financed & Under Construction

Total

20 projects; 773 units

Family

7 projects; 346 units

Older Adults

9 projects; 395 units

Supportive Housing

4 projects; 32 units

Affordable Housing TIF

7 approvals

Energy & Housing Services

Home Repair Program

278 projects
\$3,622,512 expenses
\$10,409 avg project cost

Arsenic Abatement

58 projects
\$63,034 expenses
\$3,519 avg project cost

Energy & Housing Services (continued)

Lead Hazard Control Program

99 units abated
\$34,936 avg cost

Weatherization

316 households helped
\$5,426,386 expenses
\$9,497 avg project cost

Central Heating Improvement Program (CHIP)

1,658 households helped
\$5,113,787 expenses
\$2,474 avg project cost

Home Energy Assistance Program (HEAP)

27,506 households helped
\$801 avg benefit
\$22,043,622 funds paid out

COVID Supplemental Home Energy Assistance Program (HEAP)

29,826 households helped
\$713 avg benefit
\$21,258,800 funds paid out

Emergency Fuel Assistance

2,174 households helped
\$608,205 expenses
\$280 avg benefit

TANF HEAP Assistance

7,102 households helped
\$3,104,097 expenses
Up to \$350 benefit

Heat Pump Program

792 households helped
\$3,020,646 expenses
\$3,237 avg project cost

Community Aging in Place

\$695,770 contracted for home repair services

Homeless Initiatives

Emergency Shelter & Housing Assistance Program (ESHAP)

36 shelters funded
80 navigators funded
5,700 unduplicated clients served
\$6,786,474 financial support

Homeownership

First Home Loan Program

725 mortgages
\$157,175 avg mortgage
\$114 million total

Mobile Home Replacement

14 households helped
\$1,018,844 expenses
\$72,775 avg cost per HH

Loan Servicing

Single Family

Single family loan portfolio
9,750 loans; \$887.3 million

Delinquency rate

(60+ days)
3% single family loans

Foreclosures

13 completed; 16 prevented
1,238 total loss mitigation workouts
\$4,755 overall avg loss on defaulted loans

Maine HOPE Program

2 households; \$7,603 total benefits

Multifamily

Loan portfolio
1,203 loans; \$696 million

Delinquency rate

as of 12/31/21
(60+ days): 0.00%

Subsidized Housing

Asset Management

760 properties
20,050 units in portfolio

Section 8 Administration Performance Based Contract Administered for HUD

7,480 units
\$1,000,632 subsidy

Traditional Contract Administered for HUD

546 units
\$77,607,293 subsidy

Supportive Housing

276 projects; 1,813 units

Low Income Housing Tax Credit (LIHTC)

203 projects; 8,546 units

LIHTC and Section 8

28 projects; 1,781 units

Additional MH-Financed Affordable Housing

106 projects; 3,569 units

Recovery Residences

17 residences; 129 beds

Housing Choice Vouchers

Maine Housing administers 35% of Maine vouchers.
3,756 avg households/month
\$30,444,011 subsidy
\$675 avg Housing Assistance Payment per voucher/month

ReStart Family Self Sufficiency Program

64 participants

Building Family Futures

15 participants

Emergency Rental Assistance Program (ERA)

16,580 households
\$105,647,655 total benefits

* The average cost/unit for older adult housing appears more expensive due to the formula establishing total development costs which discounts units with multiple bedrooms. The majority of older adult units have fewer bedrooms than family units.